South Carolina Department of Health & Human Services
Payment Error Rate Measurement (PERM)
Corrective Action Plan

A. Region: _____

B. Program (Medicaid or SCHIP)**:** _____

C. Narrative:

1. <u>Data Analysis</u>: Identify clusters of errors and the cause of each error trend. A trend is defined as an error/issue/event that approximately occurs 10% or more times.

   Error trends:

   Causes:

2. <u>Corrective Actions</u>: Identify the corrective actions planned for major error causes. For each corrective action planned, describe the expected results.

- Target error causes;
- The corrective actions planned to address the error causes;
- Expected results

3. <u>Implementation</u>: Provide an implementation schedule for each corrective action plan. Provide a timeline including target dates, milestones and monitoring.

_____   _____
Regional Trainer   Date

_____   _____
Regional Administrator   Date

_____   _____
Division Director   Date